**Virtual Citizens’ Jury 2020**  

***Doing what really matters in social care in Wales, how can we make it happen together?***

Sessions will be live streamed on Measuring the Mountain’s YouTube Channel – check [www.facebook.com/MeasuringTheMountain](http://www.facebook.com/MeasuringTheMountain), [www.mtm.wales](http://www.mtm.wales) and @mtmwales for further details, or search ‘Measuring the Mountain’ on YouTube.

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| **Monday, Sept. 21st** | **VISIONS FOR THE FUTURE AND THE REALITY OF SOCIAL CARE DELIVERY IN WALES** |
| 10:00 – 10:20 | Albert Heaney, Deputy Director General, Welsh Government opens the Virtual Citizens’ Jury. |
| 10:20 – 11:00 | Gwenda Thomas discusses the background to, inception of and aspiration for the Social Services and Well-being (Wales) Act. |
| 11:00 – 12:00 | Sarah Day, Practice Solutions, Jenny O’Hara Jakeway, Credu and Ossie Stuart, Equality and Diversity Consultant discuss social care and visions for the future. |
| 14:00 – 15:00 | Sue Evans, Social Care Wales and Eve Parkinson, Adult Services, Monmouthshire, discuss the delivery of social care in Wales. |

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| **Tuesday, Sept. 22nd** | **THE EXPERIENCES OF UNPAID CARERS AND PEOPLE USING SUPPORT SERVICES** |
| 11:00 – 12:00 | D and K, two parent-carers, discuss their experiences of raising their sons. |
| 14:00 – 15:00 | S and H discuss their experiences of using support services. |

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| **Wednesday, Sept. 23rd** | **GOOD PRACTICE BEFORE AND DURING THE PANDEMIC** |
| 10:30 – 12:00 | Dave Horton, ACE (Action in Caerau and Ely), Nick French, Innovate Trust and Claire Sullivan, NEWCIS discuss their work, the principles that underpin it and how they know it provides excellent support. |
| 14:00 – 15:00 | Sue Nicholson, Mencap Chepstow and Amber Powell, Carers Wales discuss services they developed in response to the pandemic. |

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| **Thursday, Sept. 24th** | **BRINGING ABOUT CHANGE** |
| 10:30 – 12:00 | Members of the Gwent Regional Partnership Board and Citizens’ Panel discuss their role and bringing about change through integrated projects. |
| 14:00 – 15:00 | Nick Andrews, Swansea University and Chris Bolton, Good Practice Exchange at the Wales Audit Office discuss their work and ideas for making change happen. |
| 15:00 – 15:15 | Close of public proceedings by Neil Wooding, Chair of Measuring the Mountain’s Steering Group |